

Conflicts at School

In school, misunderstandings and conflicts happen repeatedly; that's completely normal. If your child has a problem or you are dissatisfied with the school's decisions, try to resolve the conflict as early as possible.

Who should I contact in case of...

Problems in the class?

The class teachers are always the first point of contact for any questions and problems in the class, as well as with other teachers. Schedule an appointment for a conversation and prepare well. You can also consult with the class parent representatives before the meeting.

Problems with the class teacher

If you have a conflict with the class teacher, ask the guidance counselors or school social workers. The school social workers also advise parents in conflicts. They support you during difficult conversations and mediate. The guidance counselors have special training and help students and parents in emergency situations, for example, if they are having trouble with a teacher or classmates. If there are conflicts with the class teacher, you can also contact the school administration.

Problems with the school

If you cannot resolve your issue at the school, contact the school psychologists of the Regional State Offices for Schools and Education (RLSB). They provide advice and support in conflicts between parents and teachers as well as in conflicts involving students.

<https://bildungsportal-niedersachsen.de/beratung-unterstuetzung/schulpsychologie>

<https://bildungsportal-niedersachsen.de/beratung-unterstuetzung/rbt>



Sexual abuse and discrimination

If it concerns sexual abuse and discrimination in schools and daycare centers, call the hotline at the Lower Saxony Ministry of Education (0511/120-7120).

www.mk.niedersachsen.de/startseite/aktuelles/anlaufstelle_fur_opfer_und_fragen_sexuellen_missbrauchs_und_diskriminierung/anlaufstelle-107861.html



How does the school proceed when there are problems with children?

- Teachers speak with the child and implement disciplinary measures
- The teachers invite the parents to a meeting
- A class conference takes place

In der Regel nutzen Schulen zunächst milde Erziehungsmaßnahmen. Erst bei schwerwiegenden Problemen oder wenn andere Erziehungsmaßnahmen nicht erfolgreich sind, können von den Klassenkonferenzen folgende Ordnungsmaßnahmen ergriffen werden:

- Exclusion from classes and school events for up to one month
- Transfer to a parallel class
- Exclusion for up to three months
- Transfer to another school
- Expulsion from the school
- Expulsion from all schools in Lower Saxony

<https://bildungsportal-niedersachsen.de/schulorganisation/schulbesuch-schulpflicht/ordnungsmassnahmen>



Tipps:

How do I prepare for a meeting with the school?

- Write down all the information you have about the conflict situation before the appointment: What have you heard or done? What has the school done?
- What has your child reported?
- Think about what a good outcome of the conversation would be for you and your child.
- Ask a person you trust to accompany you so that you feel strong and supported. For example, someone from the class or school parent council, a friend, or an interpreter.

What should I keep in mind during the parent-teacher meeting?

- It is to be expected that the teacher or the school will have a different perspective on the problem and different information than you. First, listen to them. It can always happen that you — and also the teacher — have not received all the information or that there were misunderstandings.
- Make an effort to stay calm during the conversation. If you become too upset, ask for a break or pause, or request a new appointment.

